ICE AURORA CONTRACT DETENTION CENTER ACCOUNTABILITY REPORT

Date: 23 September 2019

Time: 12:00 pm

Rep. Crow Staff: Veronica Marceny & Kevin Vargas, Constituent Liaisons

Other Governmental Staff:

GEO Employee:

ICE Employee:

Were you allowed into the facility?

YES ☑ NO □

How many people are currently being cohorted/quarantined due to sickness?

Number of people currently cohorted/quarantined due to sickness: 35/1

How many people in this facility have had a case hearing in the past week?

Number of people who have had a case hearing in the past week: unknown
The following questions are based on the Performance-Based National Standards, updated as of 2016.

**HANDBOOK: 2.1 G. 2.** DID NOT SEE LIVING QUARTERS ON THIS VISIT

The English and Spanish ICE National Detainee Handbook (handbook) and local supplement fully describes all policies, procedures and rules in effect at the facility. Were handbooks visibly seen in living areas?

- **HANDBOOK WAS SEEN □**
- **HANDBOOK WAS NOT SEEN □**

**FORMAL COUNTS: 2.8 V. A.**

How many people were most recently formally counted in this facility?

- **Number of people most recently formally counted in the facility:** 1141

How many people formally counted in this facility describe themselves as the following gender?

- **Female:** 131
- **Male:** 1010
- **Nonbinary:**
- **Prefer not to say:**

How many people formally counted in this facility describe themselves as transgender?

- **Number of people that describe themselves as transgender:** 4

How many people have been brought into the facility this week?

- **Number of people brought into the facility this week:** 19

How many people have left the facility this week?

- **Number of people who left the facility this week:** 80

Of those who left the facility this week, how many were:

- **Released into community:** unknown
- **Formally removed from the United States:** unknown
- **Moved to other facility:** unknown
- **Other ____________:** unknown

How many people are currently being housed in the Annex?

- **Number of people who are being housed in the Annex:** 325
  232 M/93 F
**MENU PLANNING: 4.1.E.**

Show me the kitchen.

- **KITCHEN WAS SHOWN ✓**
- **KITCHEN WAS NOT SHOWN □**

What was the menu for the week and when was the last time the registered dietitian certified it?

**Menu and packaged food’s date of certification:**

- Menu provided, see attached documents

---

**FOOD SAFETY AND SANITATION: 4.1.J**

Show me the records of the weekly food service area inspection and the daily food and equipment temperature check.

- **RECORDS WERE SHOWN ✓**
- **RECORDS WERE NOT SHOWN □**

---

**MEDICAL CARE: 4.3**

Show me the examination and treatment area.

- **AREAS WERE SHOWN ✓**
- **AREAS WERE NOT SHOWN □**

As soon as possible, but no later than 12 hours after arrival, all detainees shall receive, by a health care provider or a specially trained detention officer, an initial medical, dental, and mental health screening and be asked for information regarding any known acute or emergent medical conditions.

What is the number of detainees that received an initial medical, dental, and mental health screening that have arrived in the past week?

- **Number of detainees that received an initial health screening:**

Please list the licensure type and number of health care professionals providing medical, dental, or mental health services in this facility in the past week:

- GEO Medical Administrative staff were not available at the time of the visit to answer questions.
WOMEN’S MEDICAL CARE: 4.4
Preventative services specific to women shall be offered for routine age appropriate screenings, to include breast examinations, pap smear, STD testing and mammograms. These services shall not interfere with detainee’s deportation or release from custody date.

How many women requested qualified preventative services specific to women in the past week?

Number of women who requested services in the past week: ___________

How many women accessed qualified preventative services specific to women in the past week?

Number of women who received services in the past week: ___________

How many pregnant detainees are in this facility today?

Number of pregnant individuals in the facility: ___________

PERSONAL HYGIENE: 4.5.D
DID NOT SEE LIVING QUARTERS ON THIS VISIT
Were feminine hygiene items visibly stocked in the living areas?

Feminine hygiene items were visible □ Feminine hygiene items were not visible □

TELEPHONE ACCESS: 5.6
Show me where you keep the telephones that detainees use to talk to their families and others in the community, legal representatives, consulates, courts, and government agencies.

Phones were shown □ Phones were not shown □

Telephones shall be maintained in proper working order. Show me how many phones there are and that they are in working order.

Number of phones: 12

Phones were in working order □ 10 Phones were not in working order □ 2

Show me the video phone/video relay service area that detainees can use for legal proceeding.

Area was shown □ Area was not shown □

How many detainees have used the video phone/video relay services for legal proceeding in the past week?

Number of detainees that used the video services for legal proceedings: unknown
Law Libraries and Legal Material: 6.3

Show me the law library.

Law Library Was Shown ✓ Law Library Was Not Shown □

The facility shall make efforts to assist detainees who are illiterate, Limited English Proficient (LEP) and have disabilities in using the law library. Facilities shall establish procedures to meet this requirement, such as:

a. having the facility’s law librarian assist the detainee’s legal research;

b. permitting the detainee to receive assistance from other detainees in using the law library;

c. assisting in contacting pro bono legal assistance organizations from the ICE/ERO provided list; and

d. in the case of detainees with disabilities, providing reasonable accommodations and or auxiliary aids and services identified through the facility’s reasonable accommodation process.

How many people have requested assistance in using resources in the law library in the past week?

Number of people who requested assistance: unknown

How many requests were for detainees who were illiterate, LEP, and have disabilities in the past week?

Requests for detainees who were illiterate: unknown

Requests for detainees who with a limited English proficiency: unknown

Requests for detainees who have disabilities: unknown

What was the most common method of assistance the past week?

Most common method of assistance: unknown

Supplemental Notes

Quarantine:
The cohort in quarantine is the same as previous weeks (C4). The quarantine is scheduled to be lifted on 9/25/19. ICE staff report that after the quarantine had been extended due to new cases, the few remaining detainees who had refused vaccine decided to get vaccinated, so they expect there will not be new cases in this group.

Laundry:
It was reported to our office that clothing items were being returned to detainees damp. Our staff inquired about the issue last week but there were no GEO staff in attendance. ICE staff sent an email to the warden about the issue. While no GEO staff were in attendance this week, it was reported via ICE staff that it was either a time setting or heating element in the dryer that caused the problem, but that it is now fixed.

Medical:
Because there were not GEO medical administrative staff available during the visit, we were unable to follow up on staffing and status of hiring new positions. We were also unable to ask standard medical care questions for this report.
SUPPLEMENTAL NOTES, CONTINUED:

LAW LIBRARY:
Spent time in Law Library as GEO staff was there with detainees.

- Asked about rotation of books in law library. ICE staff reported they believe it is monthly, but that we need to contact the Programs Manager to confirm.
- Have asked previously about library use/assistance and it is reportedly not tracked. GEO staff in the library during the visit did show a log of detainees using the library. The log listed the name of the detainee, whether they were offered time in the library (O) and then if they refused (R) or, if they did visit, it will list the time in and out of the library.
- Detainees are offered a one hour time slot. If they want to stay longer, they can request to do so. As long as others are not waiting to use the library, they can stay an additional hour. If others are waiting, they will need to sign up for another day.

VISITATION PHONES:
Two phones flagged as not working:
- Phone #10 has been noted for several weeks as working, but having low volume. This phone has had visible damage (metal wrapping around wiring is unwound).
- Phone #3 was newly flagged due to not being able to hear on the visitor's side.

DETAINEE CONVERSATION:
- A detainee in the cafeteria asked if more spanish books can placed in the law library with more dictionaries.
- "We are working extremely hard and working long shifts in the cafeteria. We are very tired."